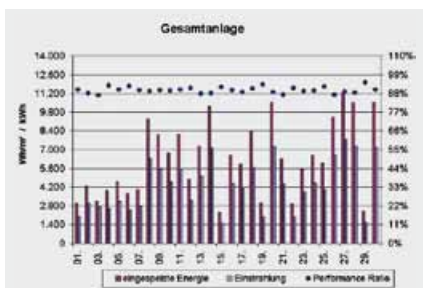


Phoenix Monitoring and Maintenance Services: Entrust your solar power plant to people who know it inside out



Long-term revenue assurance is the decisive factor for investing in a solar power plant. This is why professional support following the connection to the grid is both sensible and profitable – for several reasons:



System-based diagram for one month



Activity recognition using 10-minute intervals

- **Conformance to the statutory conditions for solar power plants**
Our specialists perform all the necessary tasks on your behalf – up-to-date, on time and in accordance with the latest statutory conditions.
- **Complete documentation for finance enquiries or financial reports**
We prepare all necessary reports and statistics for you – clearly and punctually.
- **Continuous output control on the basis of target/ actual comparisons**
Our data evaluations provide insights into the performance of the plant, performance ratios, solar irradiation and the specific energy yield – in detail and comprehensively.
- **Effective profitability optimisation through early-detection systems**
Our wealth of experience and prompt reaction times promise top results – consistently and reliably.

Experience that pays.

With Phoenix Solar you have chosen the right partner. As system supplier, we have in-depth understanding of the individual plant – ideally, right from the start. With our range of services we are able to offer you a complete, all-inclusive package: from professional operating management to continuous monitoring and maintenance, should this prove necessary. We never lose sight of the goal of not just safeguarding your returns, but ideally of boosting these still further.



We offer comprehensive services as standard.

Phoenix Solar provides you with the assurance of experienced specialists in the fields of electrical engineering, finance and process management. In addition, our international control centre is equipped with state-of-the-art systems and technologies. Our services encompass the following fields:

Preventative maintenance management

- Continuous field controls by mobile service units
- Checks within the framework of quality management
- Proactive system management on the basis of long-standing experience
- Drawing up statistics and data evaluations for projections
- Redundant archiving processes and data backup

Failure management

- Specialists for electrical engineering tasks
- International service network with local contact persons
- Around-the-clock stand-by service (24/7)
- Professional escalation management
- Introduction of immediate measures within 24 hours
- Plant monitoring by the customer via manufacturer-independent and password-protected online access

Statutory maintenance

- Performance of the annual industrial safety check
- Drawing up and submitting precise test protocols



Comprehensive overview: control centre with continuous data analysis and target/actual comparison

Place your trust in our staff's expertise, and do not hesitate to ask us for further advice or assistance. If you require further information about our Phoenix Monitoring and Maintenance Services, please contact monitoring@phoenixsolar.com. We shall be delighted to draw up a maintenance analysis tailored to your solar power plant.